هيئة أبوظبي الرقمية
ABU DHABI DIGITAL AUTHORITY



2026

Service Guide for TAMM portal

Issuing To Whom It May Concern Certificate - Engineer Licence User Manual

DEPARTMENT OF MUNICIPALITIES AND TRANSPORT

Sep 2026

Introduction

As part of Abu Dhabi government initiative to move all government services under a single portal for government services (TAMM), all Engineering Professionals Licensing System (EPLS) services have been moved to TAMM Portal.

https://www.tamm.abudhabi/

The goal of this document is to help the users with accessing and navigating EPLS services on TAMM Portal.

سري | CONFIDENTIAL

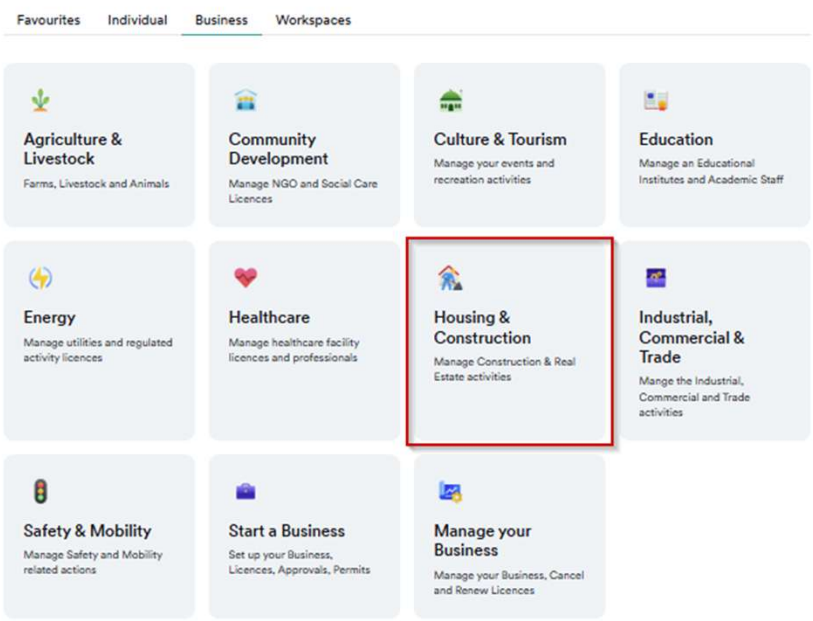
EPLS Services List on TAMM Portal.

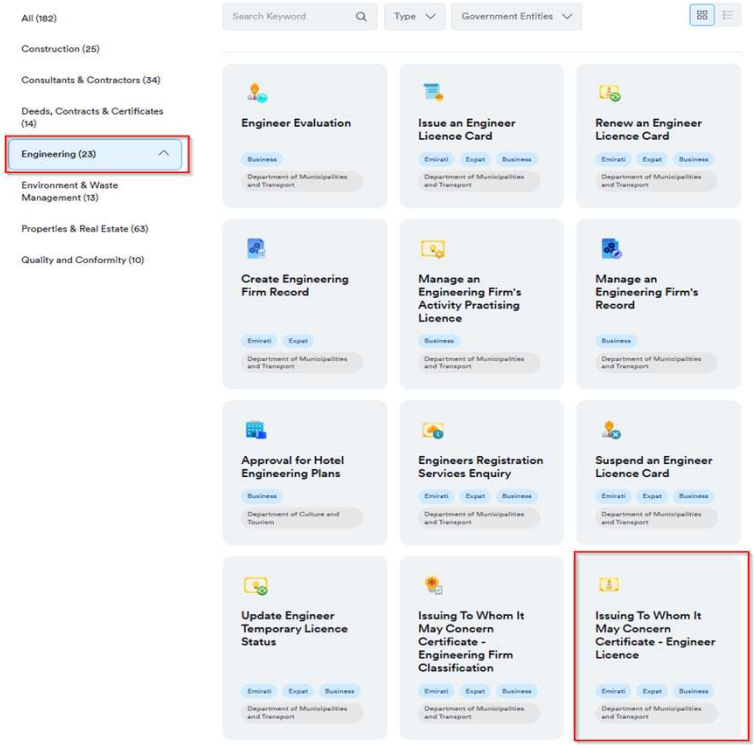
EPLS Services: Applications are being created from the services list on TAMM Portal	
1-	Issue an Engineer Licence Card
2-	Amend an Engineer Licence.
3-	Renew an Engineer Licence.
4-	Suspend an Engineer Licence.
5-	Update Engineer Temporary Licence Status
6-	Issuing To Whom It May Concern Certificate - Engineer Licence

سري | CONFIDENTIAL

Access EPLS Services on TAMM

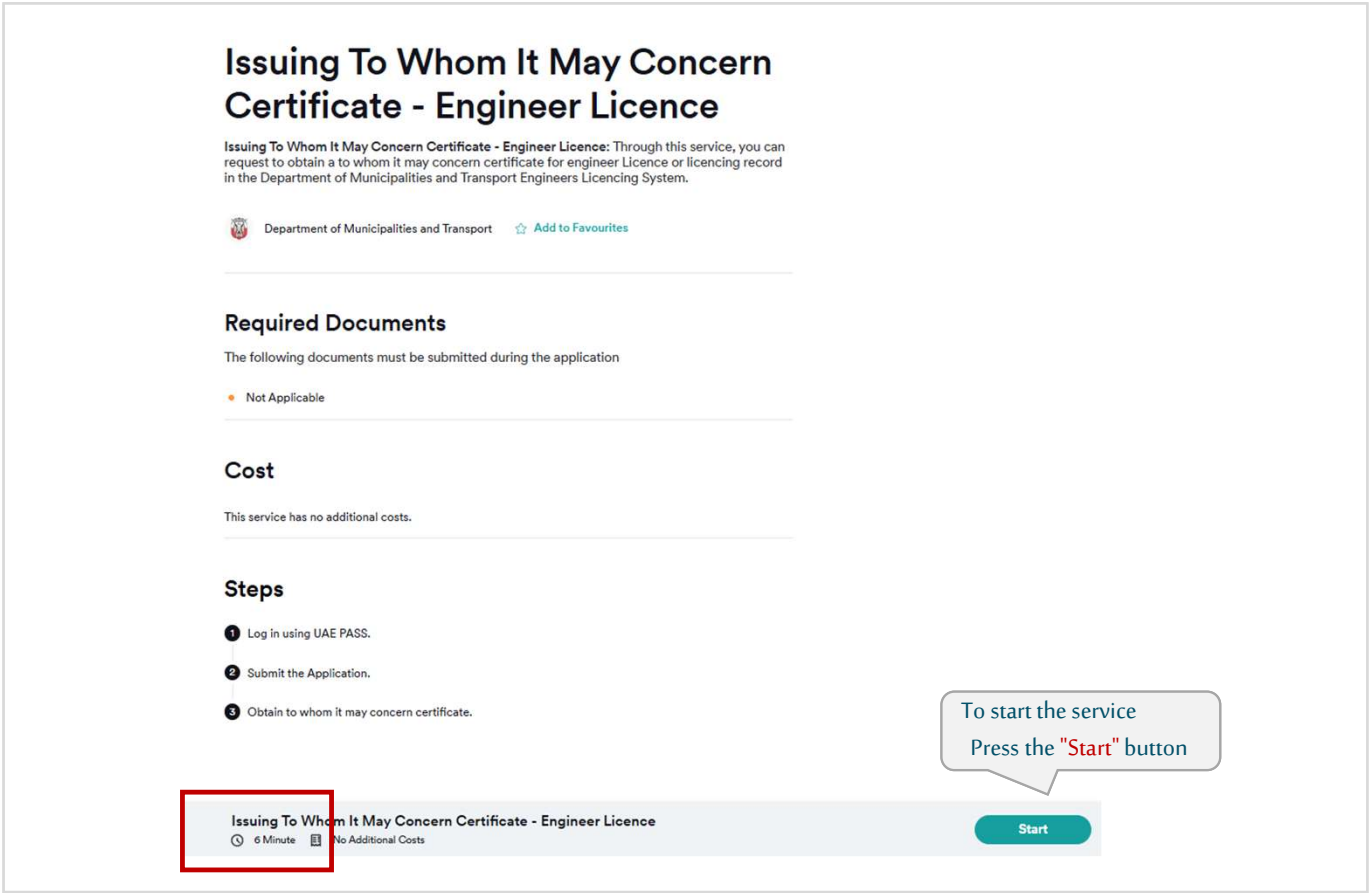
Users can navigate to EPLS services on TAMM under "Housing & Construction" category on TAMM homepage → Housing & Construction → Engineering.





سري | CONFIDENTIAL

The certificate will be issued within 6 minutes.



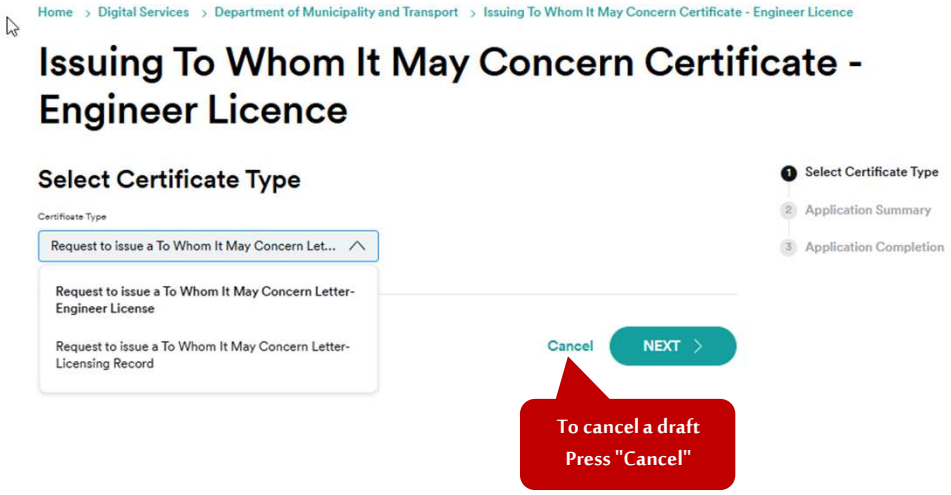
سري | CONFIDENTIAL

In this screen, the type of To Whom It May Concern certificate is selected, there are two types of To Whom It May Concern certificate:

1- Request to issue a To Whom It May Concern Letter - Engineer licence

2- Request to issue a To Whom It May Concern Letter – licensing Record

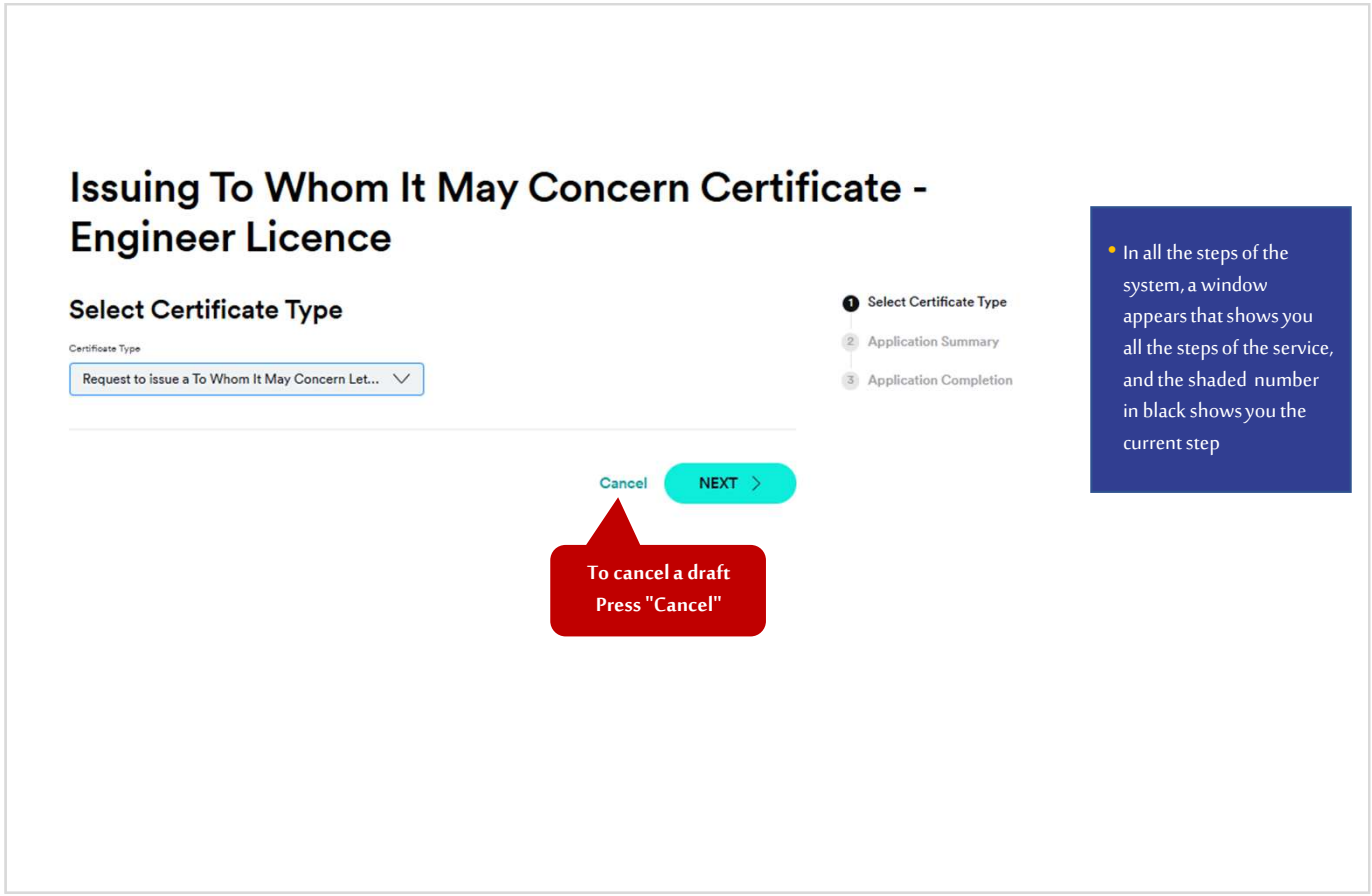
After selecting the type of the required certificate, click on "Next" button to complete the application.



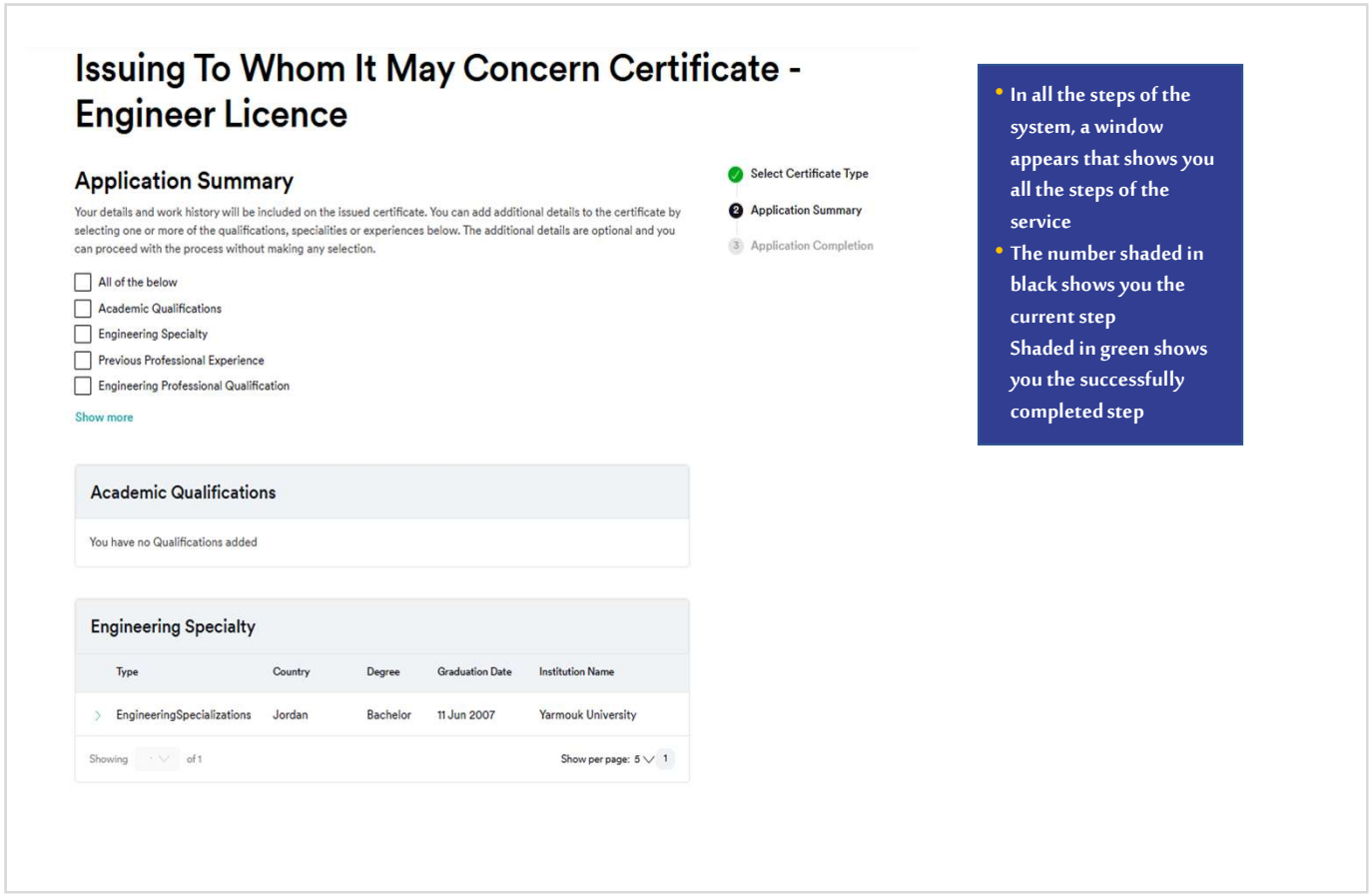
- In all the steps of the system, a window appears that shows you all the steps of the service, and the shaded number in black shows you the current step

سري | CONFIDENTIAL

The type of certificate has been selected: "Request to issue a To Whom It May Concern Letter - Engineer licence"
After selecting the type of the required certificate, click on "Next" button to complete the application.



This screen displays a summary of the To Whom It May Concern Certificate Application – Engineer Licence.
The summary displays the applicant's details and continuity of work.
Then click on "Submit" button.

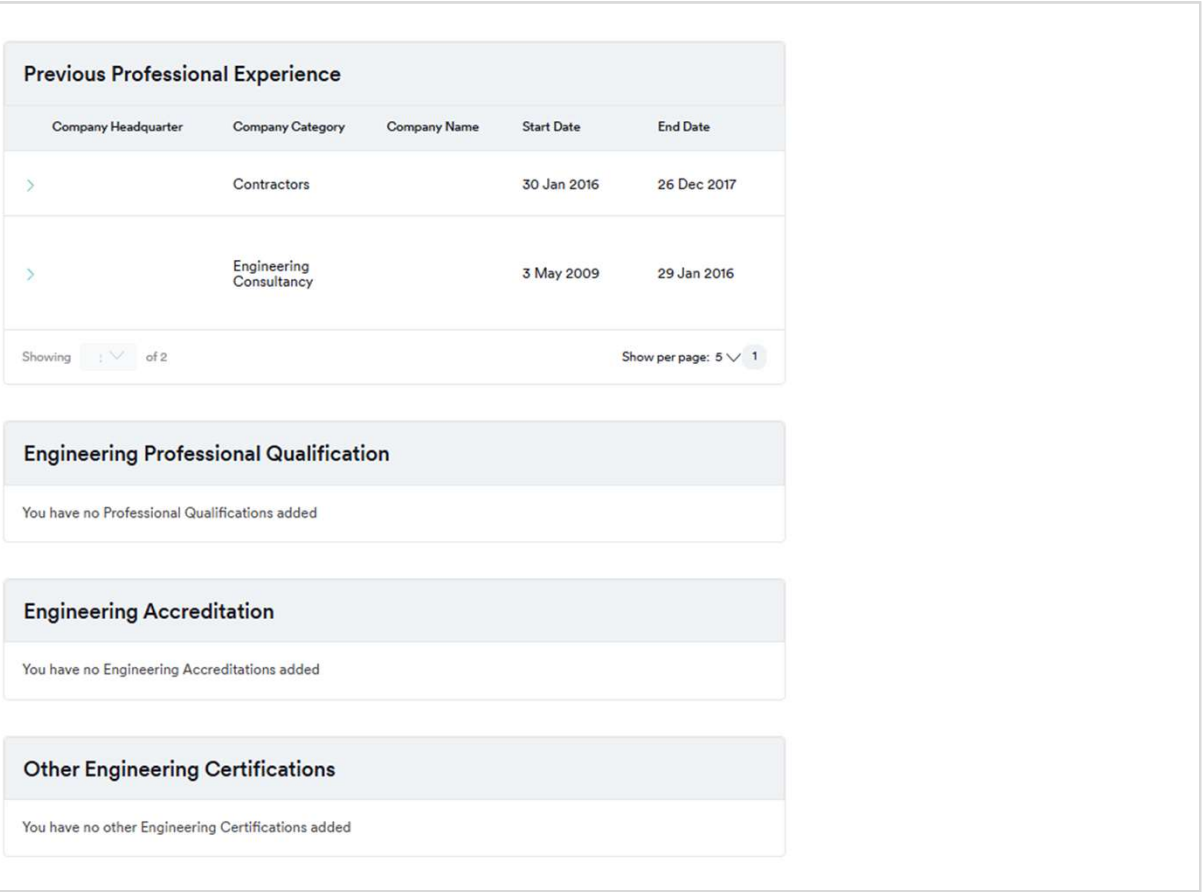


- In all the steps of the system, a window appears that shows you all the steps of the service
- The number shaded in black shows you the current step
  Shaded in green shows you the successfully completed step

This screen displays a summary of the request to issue a certificate to whom it may concern – Licensing record.
The application summary displays the following details:

- Academic qualifications
- Engineering specialty
- Previous professional experience
- Engineering professional qualifications
- Engineering accreditations
- Other engineering certifications
- Applicant details
- Continuity of work

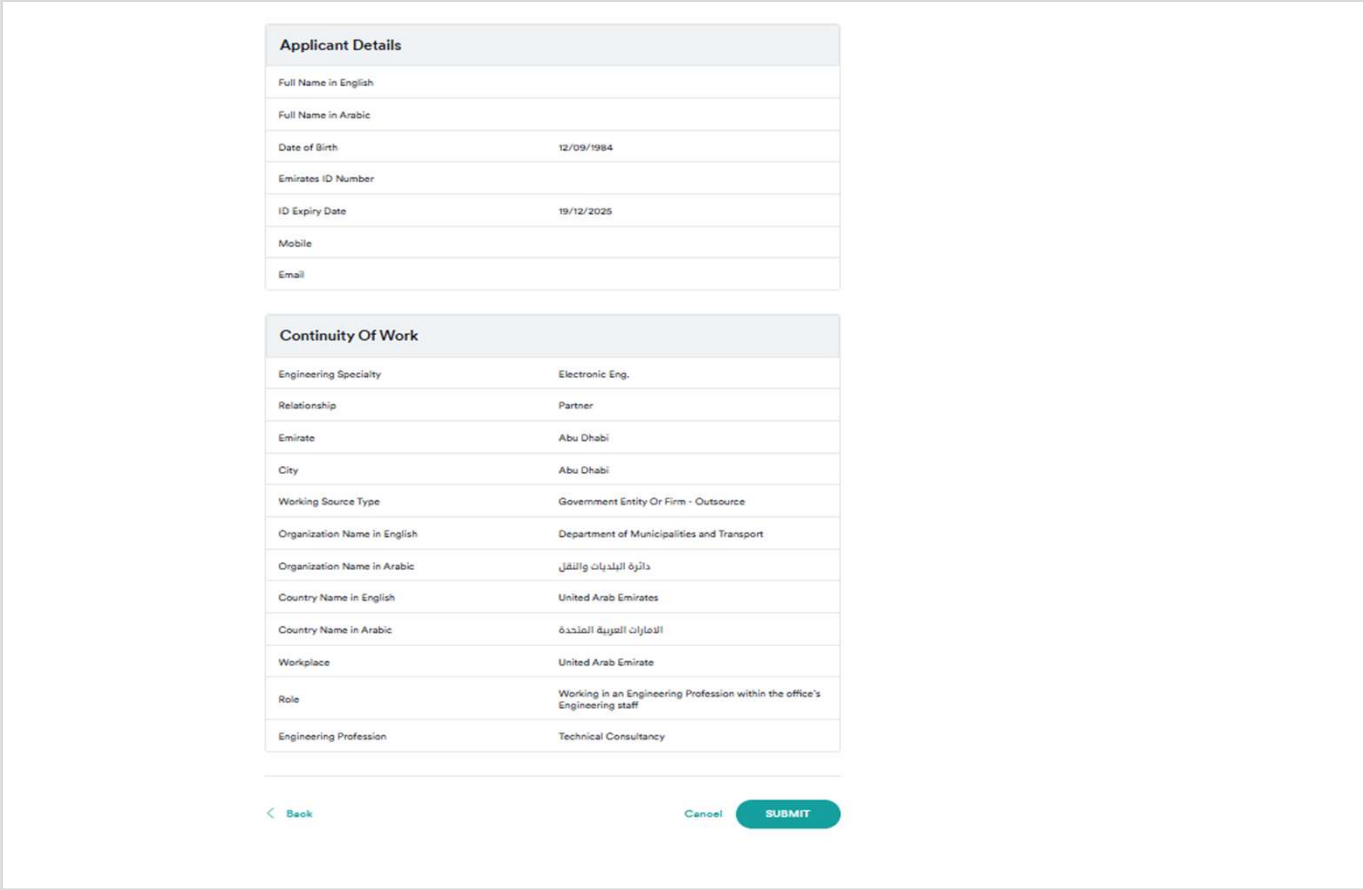
The applicant can select to display part or all the details and then click on "Submit" button.



This screen displays a summary of the request to issue a certificate to whom it may concern – Licensing record.
The application summary displays the following details:

- Academic qualifications
- Engineering specialty
- Previous professional experience
- Engineering professional qualifications
- Engineering accreditations
- Other engineering certifications
- Applicant details
- Continuity of work

The applicant can select to display part or all the details and then click on "Submit" button.



THANK YOU

هيئة أبوظبي الرقمية
ABU DHABI DIGITAL AUTHORITY